

#### Appendix 4 – Ideas and Matters Raised at the Members drop-in session on 19.3.24

At its meeting on 14th March 2024, Cabinet openly invited all councillors to engage in a drop-in session arranged for 19 March 2024

There were a number of similar ideas and matters raised at the drop-in session regarding the new contract. These are summarised and set out in the table below

Reference	Matter Raised at Cllr Waste Drop-in Session 19.3.2024
1.	Will dog waste bins still be in parks?
2.	Chewing gum- what are we doing about it?
3.	Nitrous oxide- what are we doing about it?
4.	Is Option 2 predominantly using wheeled bins?
5.	What is the approach for Highrise flats regarding food waste?
6.	What happens if residents don't have enough space for their bins? - various locations were raised
7.	What will the approach be for:
7.1.	Houses with narrow footpaths
7.2.	Houses in Conservation areas
7.3.	Flats- particularly ground floor flat or top floor flat with no garden access
7.4.	Student houses, HMOs, houses converted into bedsits and houses with a high turnover of residents.
7.5.	Independent living – they have no outside space waste, and they keep their waste in a cupboard under the stairs – SEH properties
7.6.	Properties with limited space e.g. Victorian flats, narrow paths
7.7.	Basement homes with steps and etc., how will they be assessed?
8.	How do we treat hotels and bed and breakfasts?
9.	Can we explore whether HMOs need to be on a commercial contract?
10.	How will we ensure that bins do not create an obstruction on footpaths
11.	In overparked streets how will bins be collected by operators unable to move bins to waste collection vehicles?
12.	How will highways management be assessed?
13.	How many black sacks fit into the black bin?
14.	How much longer will a binned collection take compared to the current service?
15.	What size and colour will the bins be and can smaller than 180L residual bins be requested?
16.	Is it a twin stream or co-mingled collection service?
17.	Will residual waste from sacks and bins be collected on the same vehicle?
18.	How will elderly residents or disabled residents be assisted?

19.	Can we consider using similar receptacles to Isle of Wight- Gull Sacks, reuseable, spill proof etc.?
20.	Would like us to provide a map where residents can find alternative recycling points for items not collected at kerbside
21.	Can we provide a refill bank?
22.	In favour of keeping a dual system for small WEEE and textiles
23.	Can we limit the number of branded bags with the opportunity to purchase more in order to encourage/ increase recycling and cover disposal costs?
24.	Can we consider a free bulky waste service and/or a regular amnesty?
25.	Careful consideration needed for the clinical waste service and how it will be run in the future- particularly for those caring for family members
26.	In support of not charging residents for a clinical waste collection
27.	Road sweepers should have walkie talkies so that if they see fly tips, they can call it in.
28.	Concerned about no target for street cleansing recycling
29.	Concern over non-offensive graffiti – could timescales be shorter than the current proposal?
30.	Street Cleansing – frequency (minimum frequency too far apart) - can these be changed to more regular scheduled visits?
31.	Wants a better collection of litter bins
32.	The current system needs to be improved in areas suffering from fluvial flooding to ensure gullies are cleared, particularly in relation to leaf fall during storm events
33.	Regarding the HWRC can we have an online portal where residents put in their registration?
34.	Will we be charging residents to dispose of certain waste streams at HWRCs? (e.g. DIY waste)
35.	Will we be introducing a booking service at HWRCs?
36.	Can we review the day on which commercial vehicles are permitted to dispose of domestic waste at the HWRCs?
37.	Can we improve the food waste service in flats?
38.	Will we be using EV across the whole fleet and reconfiguring the waste sites for EV?
39.	What is the impact on the pricing if the percentage of wheeled bin assessment is different from the figures provided at tender stage?
40.	What are the key objectives for the proposed fortnightly scheme, is it to save money or increase recycling?
41.	Are bidders looking at detail such as some properties look like larger properties but actually have very limited space, no rear access or no frontage?
42.	Are we reinventing the wheel, or have we done our due diligence?
43.	Is there any flexibility in the procurement timetable?

44.	Concern over the mechanism for recording sacks collected from libraries and whether there are data protection issues
45.	Is the provision of textile bags from libraries providing good value for money?
46.	Will food waste remain weekly?
47.	Will recycling be weekly or fortnightly?
48.	Is there evidence showing a fortnightly collection improves the recycling rate? Where is it from?
49.	General discussion about recycling rates/ the best collection system for residents and how the specification reflects the objectives set for the Council.
50.	Fly-tipping: what is the approach to tackle fly-tipping and staffing resources needed?
51.	Is there a policy or enforcement on people putting the wrong waste type in the wrong bin? Including using street bins to dispose of waste
52.	Education programme. How will the new scheme encourage people to recycle with a full understanding of environmental and financial implications? This has never really been done with any gusto previously.
53.	Would like more information from bidders on what their approach is to recycling difficult to recycle items such as soft plastic, batteries and information for new residents
54.	Will there be communication and engagement with residents during the transition?
55.	Communications strategy and member ambassadors sounds like a good idea